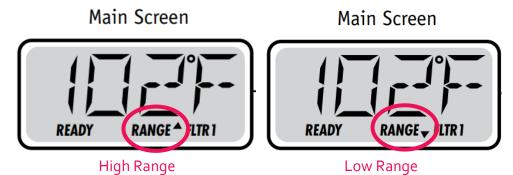
## Low Range & High Range

A common problem for our spa owners find is that the spa won't heat up to any temperature higher than 37C. This does not mean there is an issue with the spa. Usually this mean the spa is set to "low range". This is an easy fix, which we have displayed clearly in the directions below.

To know if the spa is in low range check the main screen; the word range is at the bottom with a small arrow next to it. This arrow will either be down if the spa is set to low range or up if it is in high range.

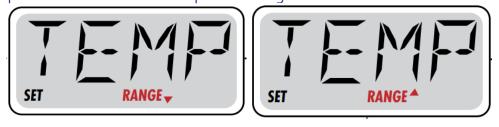


## To change this setting follow these steps:

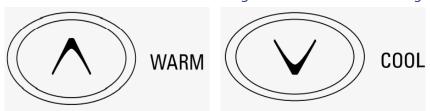
Firstly, to access the menu press the light button, then the warm up arrow button, and then the light button again.



The first option of the menu is the temperature range. Your screen should then look like this.



Then use the warm and cool buttons to change between the low and high range.



To then confirm this setting press the light button again. Pressing the light button will take you to next option on the menu, if you dont wish to change anything else wait few second untill the screen reverts back to the main screen showing the temperature.